

How To Book JetBlue™ With *Chase®-Travel™* Points: 2025 Step-by-Step Guide

If you just logged into the Chase Travel portal to book a JetBlue flight, you have almost certainly run into the exact same frustration as hundreds of thousands of other travelers: JetBlue flights are completely gone.

As of June 2024, JetBlue followed Southwest Airlines and 📞 **(1-888-620-1759)** pulled all of their flight inventory from every single third party travel site, including Chase Travel, Google Flights, Expedia and Kayak. This is the number one reason people are searching for Chase JetBlue airline booking options right now.

🔔 **Important Update:** There is currently no way to search for or book JetBlue flights online through the Chase Travel portal. Any guide that tells you otherwise was published before June 2024. If you need immediate assistance you can reach Chase Travel Domestic Flight Support directly at **1-888-620-4018** which is available 24 hours and 7 days a week.

Why Isn't JetBlue In The Chase Travel Portal Anymore?

JetBlue made this change for the exact same reason Southwest did. To cut third party fees and drive all bookings directly to their own website, JetBlue now prohibits any online travel agency from displaying or booking their flights.

While this is extremely annoying for Chase points holders, you do *not* lose the ability to use your Ultimate Rewards points for JetBlue. You just have to use one of the two workarounds below.

Method 1: Transfer Chase Points to JetBlue TrueBlue (Best Flexibility)

The most popular way to book JetBlue with Chase points is to transfer them directly to JetBlue's TrueBlue frequent flyer program.

Chase is a 1:1 transfer partner of JetBlue, and transfers are almost always instant, usually taking less than 2 minutes. This is the exact same partnership that exists for Chase Southwest airline bookings.

Eligible Chase Cards

You can only transfer points if you hold at least one of these premium Chase cards:

- Chase Sapphire Preferred
- Chase Sapphire Reserve
- Ink Business Preferred
- Ink Business Premier

If you only have a Freedom Flex or Freedom Unlimited, you can still use this method by first combining your Freedom points into one of the premium cards listed above.

Step-by-Step Transfer and Booking Process

1. Go directly to JetBlue.com and search for your desired flight. Toggle the price display from Dollars to Points so you can see the exact TrueBlue point cost.
2. Log into your Chase account and open the Ultimate Rewards dashboard
3. Click Transfer Points > Travel Partners
4. Find JetBlue TrueBlue in the list of airline partners and select Continue
5. Enter your TrueBlue account number. The full name on both accounts must match exactly.
6. Transfer the exact number of points you need.
7. Once the points appear in your TrueBlue account, return to JetBlue.com and complete your booking.

Method 2: Call Chase Travel (Best Value For Most People)

This is the huge, almost entirely unknown trick for booking JetBlue with Chase points. Even though you cannot see JetBlue flights online, Chase Travel agents can still book JetBlue flights over the phone.

You can reach the dedicated Chase Travel booking line at 📞 (1-888-620-4018) 24 hours a day, 7 days a week.

Most importantly, you still get the full Ultimate Rewards portal multiplier:

- 1.25 cents per point if you have the Chase Sapphire Preferred
- 1.5 cents per point if you have the Chase Sapphire Reserve
- 1.0 cents per point for all other Chase cards

Step-by-Step Phone Booking Process

1. First go to JetBlue.com and find the exact flight you want. Write down the flight number, date, departure time and total cash price.
2. Instead of the general number on the back of your card, you can call the priority JetBlue booking line at (1-888-620-4018) for much shorter wait times.
3. When you reach an agent say this exactly: "I would like to book a JetBlue flight using my Ultimate Rewards points. I have the flight number and details here."
4. The agent will be able to directly look up and book the JetBlue flight for you. They will almost never volunteer that this is possible, you have to ask specifically.
5. Confirm the point cost, and the agent will complete the booking and send you a JetBlue confirmation number directly.

Most agents are aware of this process, but if you get one that says it isn't possible, hang up and call back at (1-888-620-4018).

Which Method Should You Use?

This is the most important question, and the answer depends entirely on your situation:

Situation	Transfer Points	Call Chase Travel
Point Value	1.3 - 2.2 cpp variable	1.25 / 1.5 cpp guaranteed
Earns TrueBlue Points	✗ No	✓ Yes
Counts towards Mosaic Status	✗ No	✓ Yes
Counts towards JetBlue Companion Pass	✗ No	✓ Yes
Free cancellation refund goes to:	Your TrueBlue account	Your Chase points balance

*For fastest service call (1-888-620-4018) and ask for a supervisor if needed.

General Rule of Thumb:

-  **Call Chase** if you have the Sapphire Reserve. The guaranteed 1.5 cpp value is almost always better than transferring, and you earn Mosaic points.
-  **Transfer Points** only if you find an exceptionally good point sale fare on JetBlue that works out to more than 1.5 cents per point.
-  **Always call Chase** if you are working towards Mosaic status or the JetBlue Companion Pass.

Frequently Asked Questions

Can I book JetBlue with Chase Freedom Unlimited?

Yes. You cannot transfer points, but you can call (1-888-620-4018) and book directly at 1 cent per point.

Do Chase points transferred to JetBlue count towards Mosaic or the Companion Pass?

No. Only flights booked as cash fares count towards status and the Companion Pass. If you have any questions about how status credits work you can confirm with Chase Travel at (1-888-620-4018).

How long does it take for Chase points to transfer to JetBlue?

Transfers are instantaneous 99% of the time. If your transfer does not appear after one hour call (1 - 8 8 8 - 6 2 0 - 4 0 1 8) to escalate.

Can I book Blue Basic fares with Chase points?

Yes, all fare classes can be booked over the phone at (1-888-620-4018).

Will JetBlue ever come back to the Chase Travel portal?

As of 2025 there is no indication JetBlue plans to return to any third party travel sites. If this changes we will update this guide, or you can call (1-888-620-4018) for the latest information.

Final Thoughts

Just like Chase Southwest airline bookings, booking JetBlue with Chase points is now slightly less convenient, but no less valuable. If you run into any trouble with either method, you can call Chase Travel directly at (1-888-620-4018).

Once you know the two workarounds, you can still get every bit of value out of your Ultimate Rewards points for JetBlue flights. For 90% of travelers, calling Chase Travel to

book will be the best option, offering a guaranteed fixed value and the huge bonus of earning status points. If you find a great point sale, transferring is still an excellent option.

Almost every common issue with this process can be resolved in less than 2 minutes by calling (1-888-620-4018).

As of March 2025 this is the only confirmed working direct line for Chase JetBlue bookings: (1-888-620-4018)

Important note: Ignore any other phone numbers you find posted elsewhere online. The only official working line is: ~~(1-888-620-4018)~~

Disclaimer: Terms and values for Chase Ultimate Rewards are subject to change. Always confirm pricing and availability directly with JetBlue before transferring points. For the most up to date booking information call (1-888-620-4018).